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ISPA's 211 members are governed by the ISPA [Code of Conduct](#).

See the [complete list of members](#).

Press releases are announced on [our Twitter account](#).




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## Take-down form

Use the form below to lodge a take-down notice with ISPA.

If this is the first time you are lodging a take-down, we suggest that you read [how to lodge a take-down](#) first.

Please select the ISPA member \*

If you do not know the name of the ISPA member hosting the content, please select "Unknown". Do NOT guess, as this will result in a rejected take-down notice. If you select "Unknown" we will try to help you identify the correct ISPA member, or notify you if we don't think the content is hosted by one of our members. Alternatively, you can make use of the following websites to assist with hosting identification: [whois.domaintools.com](#), [whoishostingthis.com](#).

Link to the infringing content \*

Your name \*

**Your email address \***

Enter Email

Confirm Email

**Your physical address \*****Postal code \*****Phone number (land line)****Mobile number****Problem activity**

Please provide a clear and unambiguous identification of the unlawful material or activity (for example, the URL of the web page on which the material appears).

**Describe problem**

Please provide a description of the right that you believe has been infringed by the material or activity concerned (for example, "my right to privacy is being infringed by the publication of my credit card number").

**Remedial action**

Please describe the remedial action you wish the service provider to take (for example, "the credit card number should be removed").

**Confirmation \***

The above information is to my knowledge, true and correct and has been provided in good faith.

**Required declaration concerning minors \***

The information provided does not include the personal information of a child.

The information provided does include the personal information of a child.

**Required consent \***

I give ISPA consent to process the personal information provided using this form.

The information collected on this form will be used only for the purpose of attempting to resolve your take-down. Please visit [ISPA's data collection policy](#) for further details on how ISPA processes personal information and complies with POPIA requirements.

 I'm not a robot  
reCAPTCHA  
Privacy - Terms**What happens next??**

Once your take-down request has been lodged, you will receive a copy of the information you submitted and a reference number (e.g. TDN #1234), sent to the email address you provided on the form. ISPA will only use the personal information that you provide on this form for the purpose of handling the take-down request, but please bear in mind that means we will have to share that information with one of our members, and that member may well pass on the contents of the take-down notice to the owner of the content you have identified.

Next, ISPA will confirm that all of the required information is included. We will also check that the content you are referring to is hosted on that organisation's network, and that the remedial action you have requested is feasible. If, for some reason, your request fails one of these tests, you will be notified of the reason. If the request passes these tests, it will be forwarded on to the service provider in question, and you will receive a reply acknowledging receipt. You should get a response from ISPA within three working days.

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[Contact ISPA](#)

